

Tuesdays with Tammy Nevada Libraries Forum
from
Nevada State Library, Archives and Public Records
10 a.m. - 11:00 a.m.
Tuesday
August 18, 2020

Notes

Attending: Tammy Westergard, Sulin Jones, Norma Fowler, Bruce Douglass, Hope Williams, Betts Markle, NSLAPR; Walker MacKenzie, NSLAPR intern; Guest speaker – Grant Clowers, Carson Tahoe Behavioral Health Services; Kim Diehm, Boulder City; Diane Baker, Tod Colegrove, Carson City; Amy Dodson, Douglas County; Joy Gunn, Marcie Smedley, Henderson; Jessica Anderson, Humboldt County; Forrest Lewis, North Las Vegas; Shanna Gibbons, Pahrump; Sandy Delaski, Storey County; Jeff Scott, Joan Dalusung, Washoe County; Cyndi O, NV CoOp; Eric Walsh, GBC; Lara Schott, Sierra Nevada College; Kathy Ray, UNR; Maggie Farrell, UNLV; Jeanne Frazier-Price, UNLV Law Library; Ron Belbin, WNC; Randi Hunewill, Nancy Schmidt, SCLL.



WHAT PEOPLE ARE THINKING RIGHT NOW



Strengths:

- Libraries are flexible in times of crisis through collaboration with other organizations.
- Libraries offer understanding, care, and focus to those suffering job loss and stress.
- Libraries can help with changing focus from obstacles to opportunity by providing information, support, and a sense of care.



Struggles:

- Struggling to maintain services while keeping a safe work environment.
- Finding ways to assist their communities during the COVID19 pandemic and economic downturn.



Opportunities

- Be an institution of information and care for those suffering from loss and lack of direction.
- Provide an antidote to loss and stress by providing meaning and love to the community.



Trends

- Developing cross pollination efforts with education departments and institutions.

Announcements:

- Webinars involving customer service and Mental Wellness are posted on our site: <https://nsla.nv.gov/COVID19/10MinuteWellness> .
- September Mental Wellness: “Helping Students Deal with Going Back to School”, with presenter Lisa Keating, PhD, Clinical Psychologist, Sierra Psychological Association, LLC
- State Council on Literacy and Libraries (SCLL) will be held online Zoom <https://us02web.zoom.us/j/82167403985> 12:00 noon to 1:00 pm, Thursday 8/27/20. Meeting materials posted by Friday, 8/21/20 <https://nsla.nv.gov/SCLL082720>
The ex officio members will report on their agencies’ priorities.

Guest Speaker: Grant Clowers, LCSW, Psychotherapy and Clinical Services Supervisor for Carson Tahoe Hospital Behavior Therapy and Acceptance and Commitment Therapy.

- People who come into the library searching and needing information about jobs and changing careers are probably in a deeper crisis than it appears.
- Providing information is a huge part of that help but there are the other parts they need that are outside traditional library training - a grounded presence, a compassionate presence, and an informed presence that can give helpful information.
- All 3 forms can be combined into a soft presence. Soft presence assumes the people are in a state of chaos and in need of compassion so that helpful information can be given.
- By adopting a soft presence, library professionals can help people by not only providing information, but also by displaying compassion while simultaneously being a calming human being.
- It is doing our job but in a “I care” way
- The 3 step process in dealing with people in crisis seeking information:
 1. Step back and take a deep breath to ground oneself inside.
 2. Approach them from a place of care or compassion.
 3. Provide information from that grounded, caring state.

Summer Reading Statistics: Tammy Westergard presented preliminary summer reading statistics from the myON platform from Nevada Department of Education and public library statistics from Beanstack. The numbers are incomplete as some public libraries still have summer reading programs in progress.

| myON Reading Data May 1 - July 30 | | |
|-----------------------------------|--------------------------|-------------------------|
| Books Accessed: 286,446 | Books Completed: 131,545 | Minutes Read: 2,587,643 |

| Nevada Public Libraries May 1 – June 30 | | |
|---|--|--|
| Imagine Your Story | Beanstack (May 1-Aug 1) | YouTube Story Times |
| <ul style="list-style-type: none">• 15 Libraries provided 421 curb side packets statewide• 10 Summer Reading Program Zoom check-ins with 233 total participants and an average of 23• 15 public library systems, representing 31 branches participated and created 351 original story times on Facebook and YouTube | <ul style="list-style-type: none">• 11,563 readers registered• 49,161 books completed• 5,488,090 minutes logged• 28,258 activities completed• 5,088 total active readers | <ul style="list-style-type: none">• Story Times Offered: 287• Views: 53,486• Likes: 2034• Loves: 837• Likes & Loves: 2,871• Comments 56 |

- Read Nevada Virtual Event: September 10th, 2020 at 10:00 a.m., Governor Sisolak celebrates reading, summer reading trends, library story times online, and more. New family night reading challenge for Fall 2020.

2020 SOAR

- The SOAR Virtual Director's meeting was held 8/14/20 to update SOAR 2018 and gauge where libraries currently are in 2020.
- SOAR: S=strengths O=opportunities A=aspirations R=Results
- Directors met in Breakout Rooms to discuss and report back the current status of the SOAR elements.
- Results will be discussed at the SCLL meeting on August 27.

Check-In:

Cyndi O, Nevada Library CoOP: Edge webinar kickoff happening August 19th, 2020. This is a year long LSTA project that will result in technology plans and will assist advocacy efforts for all CoOP member libraries. Also, August 27th, 2020 at 10:00 a.m., the CoOp Board of Directors will meet.

Maggie Farrell, UNLV: In her role as ALA Treasurer, Maggie reported she had a phone call with ALA President, Julius Jefferson, and he mentioned that the Nevada stop was the best on the recent ALA virtual bus tour across the country.

Sandy Delaski, Storey County: The library space was used during the summer for the youth summer program. 85 kids were divided into groups with instructors for each group. When the school year begins, this will continue for before and after school activities with a certified teacher offering tutoring on days the students aren't in school. Sandy created a new webpage for the library <http://storeycountycommunitylibrary.com/> with links to Community Chest and other community resources as well as resources for students, teachers, and parents.

Jeff Scott, Washoe County: The library works very closely with the schools. School enrollment is at 2/3 from previous year and Washoe County School District's North Star Virtual School enrollment has quadrupled. The library is providing online resources and literacy support for teachers, but we are not instructors. He also mentioned the social services aspect of schools and libraries that isn't met when schools and libraries are closed.

Kathy Ray, UNR: Students are moving back onto campus this week staggered over 4-5 days.

Randi Hunewill, SCLL: Have been busy procuring vendors for distance learning for career technical education, which is especially difficult for health science courses with hands-on clinicals. She is very pleased with collaboration between schools and libraries and expects continuing growth.

Tod Colegrove, Carson City: The Creative Learning department and Friends of the Library are working with the Carson-Douglas Early Childhood Advisory Council and WNC to develop alternate spaces for students to go at WNC.

Ron Belbin, WNC: Our education professor, Sarah Lobsinger, is working with the Carson City Library to create a space for youth where young readers can come and that will give them access to many resources. This is an opportunity to re-seed the library's youth literature section. The college also has a program for homeschoolers coordinated by Dr. Rebecca Bevans which encourages homeschoolers to take classes at WNC.